

# Student Housing at IQ West Hampstead

We are delighted that you are considering living with us at our student accommodation hub in West Hampstead. Below you will find an overview of the rooms on offer and the amenities on site. Please also have a look at the picture on our website and the costs [HERE](#).

## Room offer:

Bronze Ensuite	12.5 square meters	Private room Private bathroom Shared kitchen & living space with 7 others 1 <sup>st</sup> Floor
Silver Ensuite	12.5 square meters	Private room Private bathroom Shared kitchen & living space with 7 2 <sup>nd</sup> Floor
Silver Ensuite Plus	12.5 square meters	Private room Private bathroom Shared kitchen & living space with 7 Floors 3-4
Gold Ensuite	12.5 square meters	Private room Private bathroom Shared kitchen & living space with 7 Floors 1-6
Gold Ensuite Plus	14 square meters	Private room Private bathroom Shared kitchen & living space with 7 Upper Floors
Silver Studio	24 Square meters	Self-contained flat with personal kitchen ensuite toilet/Shower
Silver Studio Plus	18-31 Square meters	Self-contained flat with personal kitchen ensuite toilet/Shower

## All rooms include access to:

- on-site gym
- on-site cinema room
- secure cycle storage
- common spaces & programmed activities
- 24/7 staffing
- onsite laundry
- free wifi

## Housing FAQs

**1. How does the booking process work?**

Richmond University will ask all students interested in housing to complete a pre-booking form. This form is to verify your admission status and to clarify your housing contract length. Visiting students, graduating seniors and students enrolled to study abroad at one of Richmond's partner organisations will be offered an 18-week contract. All other degree students will be offered a 40-week contract.

Once your booking form is complete, we will make you a housing offer based on your interest. You have the option to accept or refuse this offer. You'll then be connected with iQ to sign a contract and make payment.

**2. Do I have to pay a deposit?**

Yes, you are required to pay a booking fee of £200 to reserve your place. This fee is a pre-payment of fees towards your contract.

**3. Can I pay in instalments?**

Yes, your rent is taken as four instalments spread out throughout the year to make payments more manageable for you. You can read more about IQs instalment structure [HERE](#)

**4. I am an international student, do I need a UK guarantor?**

If you are an international student without a credit history in the UK, you will need a guarantor when signing your contract or you'll be requested to pay your fees up front when booking your accommodation. Please contact the booking team at IQ for more information.

**5. What are the move in and move out dates for Fall 2023 and Spring 2024?**

All students move in on 29 August 2023 for the Fall 2023 term. Degree students (undergraduate and postgraduate) move out on 4 June 2024.

Visiting students staying only 1 term (or students graduating or studying abroad at a partner organisation) will move out on 2 January 2024. New students arriving for the Spring 2024 term move in on 8 January 2024 and move out on 6 May 2024. Summer housing contracts are available directly through IQ.

**6. Will there be staff on site?**

Yes, IQ employs a team of people who work on site, some through the evening hours and into the morning. Richmond will also have 5 residence life staff members living and working in the halls.

**7. Can I have a service animal?**

IQ can accommodate residents who require the assistance of a trained and registered Service Dog or Assistance Dog. Any requests for emotional support animals that are prescribed by a licensed mental health professional are assessed on a case-by-case basis.

**8. Is there any parking on site?**

There is no parking on site, but there is secure bicycle storage. West Hampstead station (zone 3) is just across the street and offers easy connection to central London. It hosts both overground and underground trains.

**9. What is the guest policy?**

All overnight guests should only stay in your own room and for no more than 3 nights within a 7-day period. We would ask you to respect

your fellow residents and let your flatmates know as well as sign in your guest at reception. You are responsible for the behaviour of any guests you bring to your IQ site.

**10. What if I need to break my housing contract?**

If you are unable to take up your housing offer because your visa application has been denied, you will be offered a full refund, but you must confirm by **1 July 2023**. In all other circumstances, you will be expected to fulfil the financial terms of your housing agreement with IQ.

**11. Is smoking allowed in my room?**

No, all IQ accommodation is non-smoking. You may smoke outside in designated smoking areas.

Please do not smoke anywhere near other residents' windows as the unwelcome smoke can drift into their rooms.

**12. Can I sublet my room to someone else?**

No, please don't try. If you find yourself needing to move out for any reason, please contact our site team you can advise you on next steps.

Further FAQs <https://www.iqstudentaccommodation.com/faqs>

